

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 14th day of November' 2024

C.G.No.175/2024-25/Annamayya Circle (Previously Tirupati Circle)

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. P. Subramanyam, D.No. 6-91,
Konduruvaripalli, Thalapula (P),
Piler (M), Annamayya District.

Complainant

AND

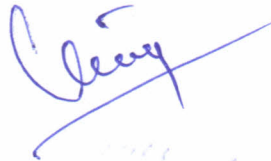
1. Dy. Executive Engineer/O/Piler CCO
2. Executive Engineer/O/Piler

Respondents

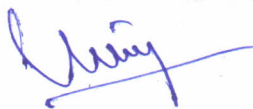
This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the complainant, respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint stating that he applied for new agriculture service connection but the respondents did not release the same.



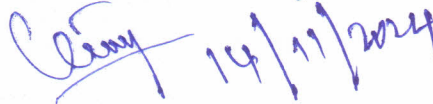
02. The said complaint was registered as C.G.No.175/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that as per the priority list, the service connection will be released in due course.
03. Heard complainant and respondents through video conferencing. During the course of enquiry the respondents submit that due to objection by the neighbouring farmer for erecting poles in his land, they could not erect the poles and lay the line to release the service connection of the complainant. The respondents further submit that as the line has to go through the neighbouring land, no objection from neighbouring land owner is necessary and since the neighboring land owner is objecting to take the line through his land, the complainant has to take no objection from the neighbouring land owner. The complainant during the course of enquiry admitted that the objection from the neighbouring land owner to take the land through his land. We feel that if the electric line is to be taken through Government Site/Road/Rasta, naturally the respondents can be directed to lay the line through it but when the line is to be erected through private property, no objection from the land owner concerned is necessary. Hence, the complainant is advised to obtain no objection from the



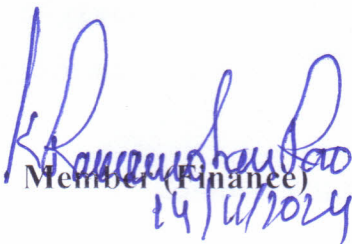
neighbouring land owner to lay the electric line through his land and submit the same to the respondents, and within 15 days from the date of submission of the same the respondents are directed to release the service connection without any further delay. With the said directions, this complaint is closed. There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 14th day of November'2024.

 14/11/2024

CHAIRPERSON

 14/11/2024
Member (Finance)

 14/11
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Cheng
14/11/2024